



*January, 2018*

## *Baytowne West Homeowners Association*

*HOA Address: 1355 Wickford Street, Safety Harbor, FL 34695*

*Email Address: [hoa@baytownewest.com](mailto:hoa@baytownewest.com)*

*Phone: 727-799-5040*

***January, 2018***

***Happy New Year!!!***

- **2018 Board of Directors**
- **Spectrum transition to all digital and impact on residents.**
- **Homeowner insurance and updated information.**
- **Next HOA Meeting.**

### **2018 Board of Directors**

**President: John Strauss**

**Vice President: Tom Hamilton**

**Treasurer: Ray Welch**

**Secretary: Annette Leger**

**Director: Glenn Fish**

**➤ SAVE THE DATE!**

*Next HOA Meeting. Re-scheduled: Thursday, February 1st @ 6:30pm, 2018. Chamber of Commerce Bldg. Main Street, Safety Harbor. This meeting may be recorded and anyone who may have objections to being recorded may want to re-consider whether to attend or not to attend.*

# *Spectrum transition to all digital cable*

## *Impact on residents...*



Thank you for taking the time to speak with me concerning the upgrades Spectrum is making to our network, and how they will affect the bulk video services provided to the residents of the BAYTOWNE WEST property. As we discussed all the channels in your area will only be available in a digital format so every resident will need a digital set-top box or DTA attached to their TV in order to continue to view the bulk video services we currently provide.

Some residents may currently use a digital set-top box to receive advanced services on one or more television sets within the residence. If they are doing so, they will not need to change this current box(s). Please note, however, that every television receiving service in the residence will require a digital set-top box going forward.

When this transition happens, the residents will have several options for acquiring the necessary digital equipment:

1. They can go to a local cable store and pick up **one** free set-top box per unit and do a self-install on their TV.
  - o If they need additional set-top boxes, they will be charged approximately \$5.99/month for the extra devices. Special discounted offers may be available at the time of the transition, however (i.e., first year free).
2. Or they can call 1-844-278-3409 and have the video equipment sent directly to their residence and do a self-install on their TV.
3. Or they can call 1-888-Get-Spectrum ([1-888-438-2427](tel:1-888-438-2427)) and schedule a professional install for approximately \$29.99 to \$49.99.

It is important to note that each resident will be responsible for their own equipment and will need to set up an account in their name. If the equipment is lost or damaged they will be charged for the replacement. When the resident moves out of the facility, they will need to return all equipment to Spectrum or transfer it to their new location. New residents moving into the complex after the transition to all digital will also need to get Spectrum equipment in order to view Spectrum television. They may do so by calling Spectrum or stopping by a Spectrum store.

Spectrum will notify your residents of this new equipment requirement approximately 30 days prior to the transition date. **Residents will not be able to obtain their digital equipment prior to receiving this notification.** If they do not install the necessary digital equipment, Spectrum will send them a second letter approximately 14 days prior to the transition. Although Spectrum is notifying your residents, we do recommend that you notify them as well to ensure they understand the need to follow the instructions in the letter(s) they receive from Spectrum.

All of us at Spectrum greatly appreciate your cooperation and thank you for your assistance during the All-Digital Project.



## REMINDER...

*Homeowners, Remember it is a requirement to send Baytowne West proof of your homeowners insurance yearly when your policy renews. You may drop off a copy in the Drop Box by the pool or mail it to Baytowne West HOA, 1355 Wickford St, Safety Harbor, FL 34695. Please also notify us of any address change, email or phone number or tenant name/contact information.*

*We appreciate your help in meeting the necessary requirements to be in compliance.*

*January Newsletter is dedicated by Roberta Reale*